



ETHERIDGE SHIRE COUNCIL

...The Golden Heart of the Gulf

COMPLAINT FORM

SECTION A - CUSTOMER DETAILS

Name:

SECTION B - CUSTOMER DETAILS

Address:

Suburb:

Postcode:

Phone:

Email:

SECTION C – PREVIOUS COMPLAINT?

Have you previously lodged a complaint regarding this matter?

YES

NO

If YES, have you been notified of the outcome or progress?

YES

NO

SECTION D - COMPLAINT DETAILS

IMPORTANT NOTICE

Etheridge Shire Council is collecting your personal information for the purposes of assessing your complaint and to ensure that Council is able to remain in contact with you regarding the status of your complaint. Your personal information will only be accessed by employees and or Councillors of Etheridge Shire Council. Some of this information may be given to an external investigator for the purposes of investigation, the person complained about where the rules of natural justice requires, the Queensland Ombudsman in the event that a review of Council's decision is requested, Council's solicitor or insurance broker and or underwriter where legal or insurance advice is required, the Crime & Corruption Commission and Queensland Police Service in the event that the matter involves criminal conduct or official misconduct and other authorised government agencies as required to process your complaint. Subject to the above disclosures, your personal information will not be given to any other agency unless you have given us permission or we are authorised or required by law to do so.

ABN 57 665 238 857

Address all correspondence to:
The Chief Executive Officer
PO Box 12
GEORGETOWN QLD 4871

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Email: info@etheridge.qld.gov.au
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